



ATS Warranty Card & Information

For validation of your warranty, and in order for your information to be accessed by ATS, please follow these procedures.

1. MAIL REGISTRATION CARD TO ATS (below)

Please fill out and send in the attached registration card within 5 days of receiving your ATS product(s) which are listed in the boxes on the bottom tear-off portion of this sheet. Without this sheet and the other required info, your warranty cannot be established and no coverage will exist. If the transmission or valve body are being installed your installer will need to fill out the boxes labeled Install Information after performing the diagnostics and guidelines on page 3 of this packet. The mail-to address is listed on the bottom of page 3 of this packet.

2. REQUIRED INFORMATION

When returning your registration information to ATS: Please include a copy of your original invoice (whether from ATS directly or from another dealer/installer). Prior to calling ATS for support or technical questions, locate your sales invoice which has a listing of products purchased, date of purchase. An ATS staff member may ask for this information when speaking with you. Pages 5 and 6 of this packet which have the fill-in boxes for the required routine services must be filled out and mailed or faxed to ATS each year or 15,000 miles.

3. RMA NUMBER

If your product is to be returned to ATS for repair or otherwise, be sure to obtain an RMA number from an ATS staff member prior to shipping your product. Print this RMA number clearly on the shipping label. ATS will only accept products that have been packaged properly, therefore, be sure to provide adequate packing material and properly secure pieces so that they do not become damaged in transit. Include a copy of the original invoice, your name/address/phone number, and the RMA number clearly visible with the product. Shipping fees, insurance and tracking are the responsibility of the sender. If the product test results are deemed good, and without defect or problems, it is the responsibility of the registered owner to pay for return shipping. ATS is not responsible or liable for delays in shipping or damaged/lost parts caused by any shipping to or from the authorized ATS Center. All claims or damage should be directed to the appropriate shipping carrier. In many cases the shipment may need to be refused if it arrives damaged in order to establish a claim.

ATS Diesel Performance - Product Registration Card

(Please return with a copy of original invoice ASAP)(Only this original serialized card will be eligible for warranty coverage)

1. Parts to
be registered:

2. Serial #s
per each part:

3. Owner Info: Owner's Name: _____

Address: _____ City: _____

State: _____ Zip: _____ Day Phone: _____ Fax: _____

Email: _____ 4. Date of Purchase: _____

5. Where Were Your Products Purchased and/or Installed: Installer's Name/Company: _____

Installer's Invoice# _____ Address: _____

City: _____ State: _____ Zip: _____ Day Phone: _____

Fax: _____

| | | |
|---|-------------------------|--------------------------|
| INSTALL INFORMATION (transmission only) | IDLE PRESSURE _____ psi | STALL PRESSURE _____ psi |
| | Mileage _____ | Date _____ |
| | Vin# _____ | |
| | | |



5 Star Viskus Clutch Drive Torque Converter & ATS Transmission

ATS Diesel Performance warrants the original purchaser that any items purchased shall be covered for defects in material and/or workmanship. ATS reserves the right to determine course of action regarding repair and/or replacement of any and all warrantable products and/or services returned prepaid with a complete service history and proof of purchase (date/invoice). A valid proof of purchase is a dated bill of sale. Repaired or replaced product will be returned to the customer freight collect. Accepted warranty units, which have been replaced, become the sole property of ATS.

No warranty shall be given on products for which required cores are not returned to ATS within the allotted time (most items are 20 days), and/or bills have not been paid in full. Warranty on products is transferable only by ATS at ATS's discretion. The original owner must contact ATS with the contact info of the 'transferee' in order to set up transferal.

This product/service warranty shall terminate at the end of the (3) year anniversary date from the time of original purchase, or 150,000 original miles (Transmission) [Whichever comes first]. The first anniversary date is defined one year after the date of purchase or at 50,000 miles (whichever occurs first); the second anniversary is defined as two years after the date of purchase or 100,000 miles whichever occurs first); the third anniversary is defined as three years after the date of purchase or up to 150,000 miles. Every year or 15,000 miles (whichever comes first), routine service must be performed and documented (forms at end of this document) by a qualified automotive repair shop. Depending on how the ATS product was installed and serviced will determine the warranty criteria:

1. If the ATS product was installed by an ATS Certified Dealer, labor (up to \$50 an hour, using the warranty repair line from the Mitchell Labor and Repair Estimating Guide), normal ground shipping, and parts costs incurred by the removal and/or replacement of an ATS product while performing warranty work, will be covered through the first anniversary of warranty, only based on ATS discretion, at an ATS Certified Dealer with prior ATS written approval containing an ATS RMA (Return Merchandise Authorization) number. Until the product has been approved in writing, via an ATS RMA, for return or repair by ATS at one of the ATS Certified Dealers, the consumer will be responsible for all labor, shipping, and any other costs incurred. After the first anniversary, at the discretion of ATS, ATS will cover parts costs only for a total of 3 years or 150,000 miles from the original date of purchase. Any labor cost incurred after the first anniversary, as well as other costs (including shipping charges), are the responsibility of the customer. If ATS determines that a new unit is to be sent out to replace a defective unit, the consumer may be required to purchase the new unit as a security deposit. When the defective unit is received by ATS, the security deposit will be refunded to the consumer.
2. If the ATS product was not installed by an ATS Certified Dealer, ATS will cover parts costs only for a total of 3 years or 150,000 miles from the original date of purchase at its discretion. Any labor cost incurred, as well as other costs (including shipping charges), are the responsibility of the customer.

THE FOLLOWING IS NOT COVERED UNDER WARRANTY

This warranty shall not apply to any unit that has been improperly stored or installed; or to misapplication, improper operating conditions, accidents, or neglect; or which has been improperly repaired or altered / maintained by the owner or his agent/tech. This includes, but is not limited to the following:

1. Abuse resulting in broken, fractured, or sheared shafts/gears; damaged clutch packs/bands as a result of:
 - a. Reverse-to-Forward shifts due to a stuck vehicle
 - b. Neutral Drops



2. Damaged gear train due to insufficient lubrication as a result of:
 - a. Low fluid level
 - b. Improperly Serviced Transmission
 - c. Modifications to cooler system that is not approved by ATS (i.e., external transmission filter, restricted cooler lines)
 - d. Non-updated snap-in connectors in cooler lines (Dodge Specific: 94-98.5 must be upgraded to screw in cooler lines)
3. The use of other than Factory or ATS TCM/PCM programming.

ATS will not pay for synthetic ATF if the fluid is drained for repairs. If new synthetic ATF is to be installed, the customer will be responsible for the cost, as synthetic fluid is not required by the warranty. Transmission shafts are not covered by warranty on any transmission due to the capability of certain situations to cause stress-loads beyond the structural ability of the shaft. ATS is not liable for any towing charges, travel/lodging expenses, or any other resulting charges due to the failure of the transmission or torque converter.

Aside from provisions set forth in this statement or other ATS warranty related documents, ATS disclaims any implied warranties of merchantability and fitness for a particular purpose. ATS also disclaims any liability for incidental or consequential damages including but not limited to, repair labor, rental vehicles, hotel costs, or any other inconvenience costs. This warranty is in lieu of all other warranties or guaranties, either expressed or implied, and shall not extend to any consumer or to any person other than the original purchaser residing within the boundaries of the continental U.S. or Canada. Items returned to ATS to be refunded are subject to a restocking fee. Some items cannot be returned to ATS once installed due to their inability to be sold as new.

TRANSMISSION ONLY - BELOW THIS LINE

In order to ensure warranty for the full 3 years the transmission must be serviced by a qualified automotive shop every year or 15,000 miles (Service includes replacing fluid, filter(s) and gasket). The shop is required to sign the attached check sheet titled "One Year & Two Year Transmission Warranty Service". Shop rates for this service will vary. Shops can call ATS if there are any questions (customers who are certified technicians must authorize doing the service themselves with ATS prior to servicing).

Line pressures must be tested at time of install (This is mandatory for warranty). Measure the following:

- A. Idle line pressure, in Drive
- B. Stall test: (Place vehicle in Drive with emergency brake on and pump stop brake 3 times. Hold stop brake with left foot while pressing accelerator to wide open throttle for 3 seconds). Note maximum pressure and record on the bottom of the warranty card to be sent to ATS.

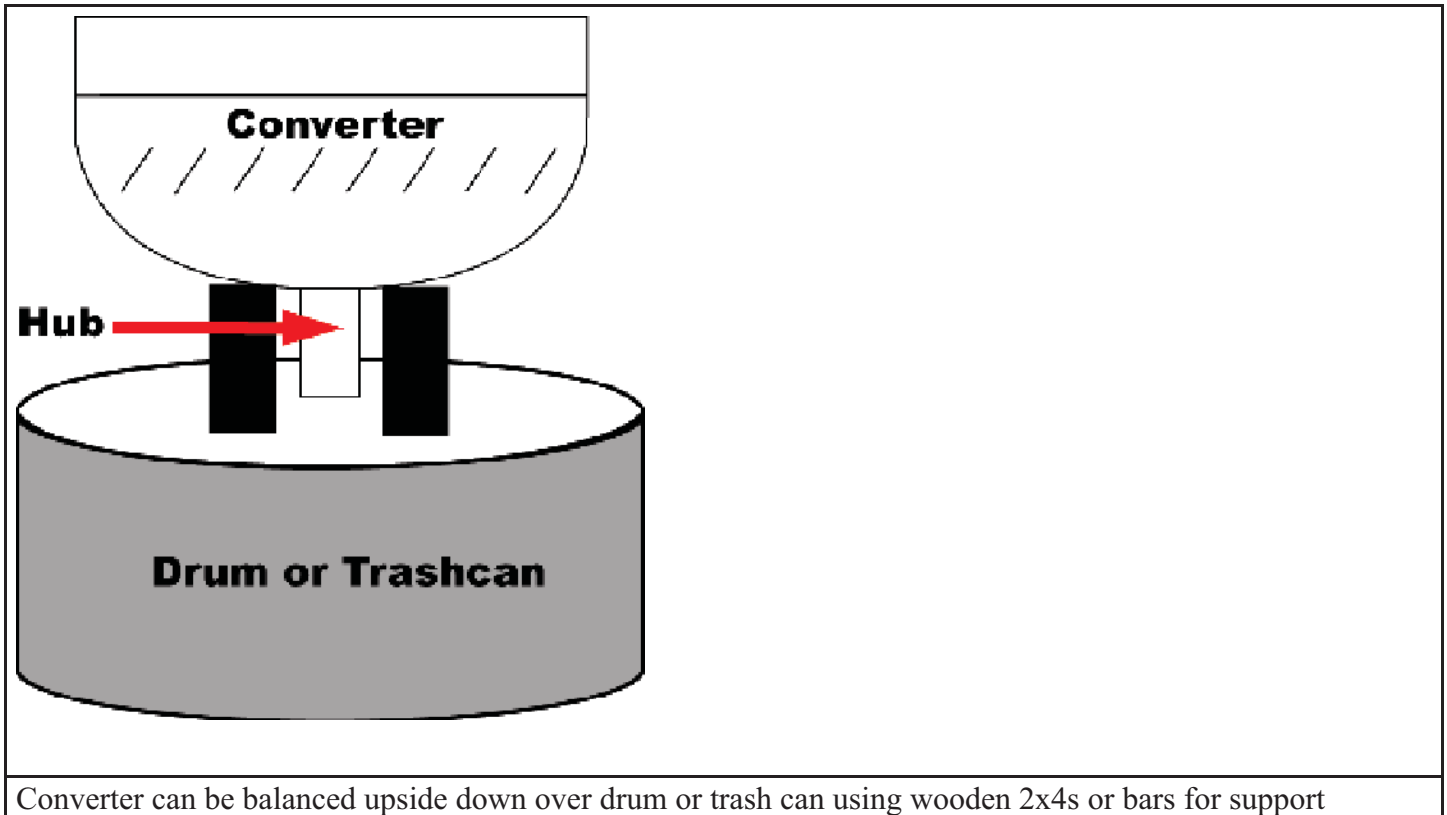
Complete and Mail the bottom warranty card, located on the first page of this packet to the address below. This ORIGINAL Warranty Card must be on-file with ATS to receive any type of warranty coverage.

Mail To:

ATS Diesel Performance
5293 Ward Rd.
Unit #11
Arvada, CO. 80002
Attn: Warranty Registration

1. In order to avoid a charge to your credit card the product registration card (page 1) **ALONG WITH A COPY OF YOUR ATS INVOICE MUST** come back **IN THE BOX** with your torque converter core for **YOUR** application (i.e.. same model torque converter).

2. Drain torque converter core upside down for approximately 24 hours before returning using a drum or trash can (See Diagram)



3. Put your core in a plastic bag and seal bag with “BAG TIE”. (Return in the same box if possible) (PLEASE SEND CORE BACK WITH HUB / OPENING FACING UP TO AVOID SPILLAGE OF RESIDUAL FLUID DURING RETURN TRIP)

4. Call ATS at 1+800.949.6002 to set up the return shipment of your core.

5. You **MUST ATTACH A COPY OF YOUR INVOICE** so that ATS will know who has returned the core to us for credit. This core credit will be applied to your invoice upon your core’s arrival at “ATS Diesel Performance”.



Transmission Warranty Service

Service must be performed every year OR every 15,000 miles, whichever comes first. Ensure that your service shop fills out the form below every time the transmission is serviced. The sheet(s) need to be mailed or faxed to ATS each time the service is performed to be filed with your paperwork. Please include this page (5) with your contact information for all services. If this information is not received it could void the transmission warranty.

Transmission Owner Information

(Please return with a copy of original invoice ASAP)(Only this original serialized card will be eligible for warranty coverage)

Owner Info: Owner's Name (or name purchased under): _____

Address: _____ City: _____

State: _____ Zip: _____ Day Phone: _____ Fax: _____

Email: _____ Date of Purchase: _____ Original Invoice# _____

1 Year or 15,000 miles since installation

Name of Shop Serviced By: _____

Date of Service: _____ Shop Phone No.(_____) _____

Services Completed:

Transmission Fluid Change (ATF +3 or equivalent) ____ Yes ____ No

Transmission Filter ____ Yes ____ No

Transmission Gasket ____ Yes ____ No

Transmission Appearance at time of service: ____ Excellent ____ Good ____ Poor

Technician Signature _____ Date _____

2 Years or 30,000 miles since installation

Name of Shop Serviced By: _____

Date of Service: _____ Shop Phone No.(_____) _____

Services Completed:

Transmission Fluid Change (ATF +3 or equivalent) ____ Yes ____ No

Transmission Filter ____ Yes ____ No

Transmission Gasket ____ Yes ____ No

Transmission Appearance at time of service: ____ Excellent ____ Good ____ Poor

Technician Signature _____ Date _____

3 Years or 45,000 miles since installation

Name of Shop Serviced By: _____

Date of Service: _____ Shop Phone No.(_____) _____

Services Completed:

Transmission Fluid Change (ATF +3 or equivalent) ____ Yes ____ No

Transmission Filter ____ Yes ____ No

Transmission Gasket ____ Yes ____ No

Transmission Appearance at time of service: ____ Excellent ____ Good ____ Poor

Technician Signature _____ Date _____



Transmission Owner Information

(Please return with a copy of original invoice ASAP)(Only this original serialized card will be eligible for warranty coverage)

Owner Info: Owner's Name (or name purchased under): _____

Address: _____ City: _____

State: _____ Zip: _____ Day Phone: _____ Fax: _____

Email: _____ Date of Purchase: _____ Original Invoice# _____

60,000 miles since installation

Name of Shop Serviced By: _____

Date of Service: _____ Shop Phone No.(_____) _____

Services Completed:

Transmission Fluid Change (ATF +3 or equivalent) ____ Yes ____ No

Transmission Filter ____ Yes ____ No

Transmission Gasket ____ Yes ____ No

Transmission Appearance at time of service: ____ Excellent ____ Good ____ Poor

Technician Signature _____ Date _____

75,000 miles since installation

Name of Shop Serviced By: _____

Date of Service: _____ Shop Phone No.(_____) _____

Services Completed:

Transmission Fluid Change (ATF +3 or equivalent) ____ Yes ____ No

Transmission Filter ____ Yes ____ No

Transmission Gasket ____ Yes ____ No

Transmission Appearance at time of service: ____ Excellent ____ Good ____ Poor

Technician Signature _____ Date _____

90,000 miles since installation

Name of Shop Serviced By: _____

Date of Service: _____ Shop Phone No.(_____) _____

Services Completed:

Transmission Fluid Change (ATF +3 or equivalent) ____ Yes ____ No

Transmission Filter ____ Yes ____ No

Transmission Gasket ____ Yes ____ No

Transmission Appearance at time of service: ____ Excellent ____ Good ____ Poor

Technician Signature _____ Date _____

Please Include The Previous Page With Your Contact Information